DOCSS™
Doctors On Call Scheduling System

Are you frustrated by constantly changing schedules?

"Yes, it seems I change the schedule every day".

- Administrative Assistant

"Yes, when I need to know who's on call I need up-to-the-minute 100% accurate information".

- Hospital Switchboard Operator

"Yes, when I'm processing payments I need to know exactly who was on call and when".

- Payroll Clerk

"Yes, I need to maintain high standards of patient care, and that means all positions being covered at all times".

- Hospital Administrator

The Solution

"Now I just enter schedule information over the phone. A confirmation arrives by fax a few minutes later".

- Administrative Assistant

"I get schedules by fax on a regular basis, and whenever someone makes a change, I automatically receive an update within minutes".

- Hospital Switchboard Operator

"Now that I receive regular reports from DOCSS™, I can make sure everyone gets paid on time".

- Payroll Clerk

"I receive updated schedules automatically, so I know exactly where coverage is missing with enough time to fix the problem".

- Hospital Administrator

For inquiries, please contact TeleForms Inc.:

Email: admin@docss.com

Phone: 204-953-2222

Fax: 204-947-0418

Web site: www.docss.com

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What is DOCSS™?

DOCSS™ a patented (both in the US and Canada*), centralized, automated, telephone scheduling and reporting IVR system. Schedule information is input via the telephone, and reports are generated automatically and received via fax. The whole system is also available with an optional web interface.

Originally designed for scheduling Doctors on call, DOCSS™ is the ideal tool for managing schedules over multiple locations and users.

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*U.S. Patent # 6,792,087 & Canadian Patent # 2,400,245

The System

The Coordinator	- Inputs schedule information by phone or optional web interface
The Switchboard	- Receives regular updated and on-demand fax schedules
The Administrator	- Receives regular updated and on-demand fax schedules and a monthly summary database
The Doctor	- Inputs up-to-the-minute changes 24 hours a day, 7 days a week
The Web	- Optional web interface is available

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The Input

- Coordinators and / or Doctors input their schedule information by telephone.
- Voice prompts guide the user quickly and easily through this process.
- An optional web interface is available.

The Output

- Automatic reminders are sent by fax when schedule information is due.
- Confirmations are sent by fax immediately after new schedule information is input.
- Reports are sent by fax to pre-programmed destinations on a regular basis.
- Users can access DOCSS™ anytime by phone or optional web interface to request an updated schedule.

The Processing

- DOCSS™ compiles all the schedule information into a database.
- Updates or corrections to the schedule are processed immediately so the database is always current.

The Benefits

- No costly hardware
- No costly software
- No extra staff
- Automated billing
- Automated fax reminders
- Customized, automated reports
- Current schedules are only a phone call away
- Access/Update the schedule anywhere, anytime
- Access by phone or optional Web interface
- Schedule the future

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